

February 22, 2008

Ms. Lisa Mecchi
Star Nursing
5255 Stevens Creek Blvd 155
Santa Clara, CA 95051

AWD#: Z163285

Dear Ms. Mecchi:

Thank you for selecting the **AVIS** Corporate Awards Program for your car rental needs. At **AVIS** we go above and beyond the typical rental car experience, for both you and your travelers. As a member of the Corporate Awards Program, your company will save money on car rentals thanks to special rates, access to members-only deals and the ability to earn free rental days.* As always, you'll receive the superior service you've come to expect from **AVIS**.

Your **AVIS** corporate account will be identified with the **AVIS** Worldwide Discount (AWD) number **Z163285**.

Using this corporate discount number guarantees the following program benefits:

- Low, competitive corporate rates and discounts on promotional rates.
- Automatic tracking of points towards free rental days.
- Complimentary membership in Preferred[®] Service for a fast, easy and convenient rental experience. Once enrolled, you and your employees can skip the lines and the paperwork and go directly to their car. So there's no waiting, no hassles. For more information, or to enroll, simply [click here](#)
- Plus, as a special bonus, you will earn *double* Corporate Awards points for the first 90 days with every qualified rental.

Please visit the **AVIS** corporate awards website at <http://www.avisawards.com> to view any current specials and for easy reservations.

We value your business and thank you for choosing **AVIS** as your car rental company. For service, rates, and value you have made the best choice in the industry.

If you have any questions, or if we can be of any further assistance, please call our Account Service department toll free at 1-800-222-2847. Or visit acctserv@avis.com.

Sincerely,

Betty Decker

AVIS Corporate Accounts

*Free day applies to time and mileage charges only. Taxes, concession recovery fees, customer facility charges (\$10/contract in CA), optional items and other surcharges may apply and are extra.

Avis Corporate Awards Program

Corporate Rates and Discounts for Star Nursing Avis Worldwide Discount (AWD) number: Z163285

Thank you for selecting Avis as your rental car supplier! Avis is pleased to offer your company the following corporate daily rates for you and your traveling employees at our airport locations. Also, please note that if a lower rate is available at the time of reservation, you may choose that qualifying leisure rate and enjoy a 5% discount on daily rates or a minimum of 10% off the weekly and weekend rates.

The following rates and discounts are applicable in the 48 contiguous states, Puerto Rico, Hawaii, the District of Columbia and Canada. Unless otherwise provided, these rates do not include taxes, surcharges, LDW, ALI, PEP, PAI, refueling service charges, airport-related fees, concession recovery fees, drop-off charges, similar optional service fees or any other extra service fees not specifically included in the rates. No discount shall apply to such charges. See Terms and conditions mentioned below.

Corporate Travel Plan Rates Airport Locations

Car Class	U.S. Daily Rates	Florida, California Nevada Daily Rates	LaGuardia, JFK, Newark, NJ, NY Metro APO Daily Rates	Canada Daily Rates (Canadian Dollars)
Compact (B)	\$48	\$42 - \$48	\$75	\$48
Intermediate (C)	\$50	\$44 - \$50	\$77	\$49
Full-size 2-Door (D)	\$52	\$46 - \$52	\$79	\$51
Full-size 4-Door (E)	\$54	\$48 - \$54	\$81	\$51
Premium (G)	\$59	N/A	N/A	N/A
Minivan (V)	\$75	N/A	N/A	N/A
Sport Utility (W)	\$69	N/A	N/A	N/A

All other car groups will receive a 5% discount on daily and Mini-Lease rates and up to 25% discount on weekly and weekend rates on the qualifying leisure rate offered at participating locations in the contiguous 48 states, Hawaii and Canada. Corporate rates are not available in Manhattan and the New York area airports (JFK, LaGuardia or Newark, NJ) on weekends and major holiday periods. For your international travels, the Avis Corporate Awards Program provides discounts on qualifying leisure rates. See Terms and Conditions mentioned below.

Airport Premium Cities and States

The following daily premiums will apply to rentals on the corporate rate in the locations listed below.

\$18.00	\$12.00	\$8.00	\$5.00	\$5.00
Chicago	Baltimore/Washington, DC Boston Detroit Philadelphia Casper WY	Atlanta Denver/Colorado Springs Hartford Los Angeles Pittsburgh State of Texas Oakland Alaska	Boise Charlotte Cincinnati Cleveland Columbus, OH State of Illinois Kansas City, MO and KS Los Angeles Area	Minneapolis/St. Paul New Orleans State of New York Phoenix Puerto Rico San Francisco Area Seattle St. Louis San Jose, CA

Other premiums may apply at locations other than those listed above.

Free Rental Days

In addition to the corporate rates and discounts listed above, Avis is pleased to offer your company the money-saving opportunity to earn FREE RENTAL DAYS. Each time your company accumulates 15 paid rental days with Avis using your AWD number, Avis will send you a certificate for one Free Rental Day valid for a Compact (Group B) through a Premium (Group G) vehicle. Each certificate will cover the daily time and mileage rental charges for the vehicle. Excess mileage, refueling service, concession recovery fees, one-way service fees and other optional purchases are not included. Each certificate may be earned and redeemed at participating Avis locations in the United States (excluding Hawaii), Canada, Puerto Rico, Australia, New Zealand, Europe and South Africa. The company's AWD number listed below must appear on the rental agreement.

Avis is pleased to offer your company the following corporate daily rates for you and your traveling employees at our off-airport, Local Market locations. Also, please note that if a lower rate is available at the time of reservation, you may choose that qualifying leisure rate and enjoy a 5% discount on daily promotional rates or a minimum of 10% off the weekly and weekend rates.

The following rates and discounts are applicable in the 48 contiguous states, Puerto Rico, Hawaii, the District of Columbia and Canada. Unless otherwise provided, these rates do not include taxes, surcharges, LDW, ALI, PEP, PAI, refueling service charges, drop-off charges, similar optional service fees or any other extra service fees not specifically included in the rates. No discount shall apply to such charges. See Terms and conditions mentioned below.

Corporate Travel Plan Rates Local Market

Car Class	U.S. Daily Rates	Florida, California Nevada Daily Rates	Manhattan, New York Metro Daily Rates	Canada Daily Rates (Canadian Dollars)
Compact (B)	\$41 - \$47	\$36 - \$38	\$74	\$41 - \$43
Intermediate (C)	\$43 - \$49	\$38 - \$40	\$76	\$43 - \$45
Full-size 2-Door (D)	\$45 - \$51	\$40 - \$42	\$78	\$45 - \$47
Full-size 4-Door (E)	\$47 - \$53	\$42 - \$44	\$80	\$45 - \$47
Premium (G)	\$53 - \$59	N/A	N/A	N/A
Minivan (V)	\$69 - \$75	N/A	N/A	N/A
Sport Utility (W)	\$69 - \$75	N/A	N/A	N/A

All other car groups will receive a 5% discount on the qualifying leisure rate offered at participating locations in the contiguous 48 states, Hawaii and Canada. Corporate rates are not available in Manhattan and the New York area airports (JFK, LaGuardia or Newark, NJ) on weekends and major holiday periods. For your international travels, the Avis Corporate Awards Program provides discounts on "over-the-counter" rates. See Terms and Conditions mentioned below.

Terms and Conditions

I. UNITED STATES

A. Rental Qualifications: Individual renters must meet standard Avis age and credit requirements. At most locations in the U.S., renters must be at least 21 years of age and present a form of payment acceptable to Avis. In the state of New York, renters must be a minimum of 18 years of age and present an acceptable form of payment. Additional daily charges will apply to renters under the age of 25 at most locations. Renters 21-24 may be subject to restrictions on certain specialty vehicles.

B. Renters must present a valid driver's license. Avis reserves the right to check the renter's license with the state of issuance and to deny rentals under certain circumstances as determined solely by Avis.

C. The daily rates shown on this application will be available at participating Avis locations in the 48 contiguous states, the District of Columbia and Puerto Rico when vehicles are returned to the renting city. Weekly rentals on the corporate rates at airport locations (except for Florida and Hawaii) will be charged at seven times the daily rate and monthly rentals will be charged at 28 times the daily rate. Weekly rentals on the corporate rates at off-airport locations (except for Florida and Hawaii) will be charged at five times the daily rate and monthly rentals will be charged at 20 times the daily rate. These rates include FREE UNLIMITED MILEAGE when the car is returned to the same participating location in the renting city. Mini-Lease rentals (60 days to 11 months) will receive a 5% discount when rented from and returned to the same participating location in the 48 contiguous states and Canada.

D. For promotional or qualifying leisure rates, the renter will receive a 5% discount on daily and Mini-Lease rates and up to a 25% discount on weekly and weekend rates when the appropriate company Avis Worldwide Discount (AWD) number is used at the time of reservation and rental. This discount will apply to daily, weekly and weekend rentals where the renter chooses the qualifying leisure rate versus the corporate rate in the 48 contiguous states and Canada.

E. At certain metropolitan airports, there will be additional charges to the corporate rates. For a list of those locations, please see the "Premium Cities and States" listed above.

F. One-Way Rentals: Car Groups B through E not returned to the renting city will retain the daily corporate rate, but will also be assessed a mileage fee of \$0.40 for each mile driven during the rental. Other car classes not returned to the renting city will be charged at a qualifying leisure rate and may be subject to a one-way service fee. Cars rented in the state of Florida may be returned to any Avis location in the state of Florida and will not incur any one-way fee.

G. The renter will be held responsible for all damage to or loss of the rented vehicle, whether due to theft, collision, vandalism or any other cause as provided under the rental agreement if the renter does not accept and pay for the "LOSS DAMAGE WAIVER" option.

II. CANADA

A. The Canadian rates on this application are expressed in Canadian dollars. These rates include UNLIMITED FREE KILOMETERS when the vehicle is rented from a participating Avis location and returned to the renting location. For one-way rentals, a 10% discount will apply to normal time and kilometer rates and may be subject to a one-way service fee.

B. Renters in Canada must be 21 years of age or older and present their Avis Worldwide Discount (AWD) number and an acceptable form of payment, i.e., an Avis or Avis honored charge card. Additional daily charges will apply to renters under the age of 25 at most locations. Renters 21-24 may be subject to restrictions on certain specialty vehicles.

III. INTERNATIONAL

Discounts are applicable where permitted by law to international time and kilometer rates. By using the AWD number, Avis offers the following discounts: 20% in Western Europe, 10% in Africa/Middle East, 15% in Asia and Pacific and 10% in Latin America, excluding Puerto Rico.

IV. WORLDWIDE

Corporate rates and discounts, optional LDW limitations and insurance levels may be modified at any time without written notification. Commercial rates may not be available during peak demand periods. Individual renters must meet Avis age and credit requirements.

Avis Corporate Awards Program Advantages

Complimentary Avis Preferred® Service—With faster reservations, special amenities and no paperwork or long lines, your employees, who are Avis Preferred Service members, get a quick, direct route to their rental car.

Roving Rapid Return* enables a quick car rental return. An Avis employee greets customers, checks them in using a handheld computer, gives them a printed receipt and sends them on their way.

Avis Cares® Program focuses on the comfort of our travelers in unfamiliar cities by providing area-specific travel safety information, a vehicle operating guide and a projected six-day weather forecast for the local area.

Avis Fleet—We believe that newer is better! Our wide selection of the best-equipped, latest model, low-mileage vehicles, delivers the quality, comfort and safety that you deserve.

24-hour Roadside Assistance is available in the U.S. and Canada for any auto emergency by dialing 1-800-354-2847.

The Avis Frequent Traveler Program allows renters to earn miles or points with over 50 world-class airline and hotel programs.

Book Avis -The fastest, most convenient way to rent a car and best of all it's free! It creates, modifies or modifies your reservation. Plus, It works with corporate discount offers to ensure you always get the best rate. Download your free Avis exclusive software today at <http://outlook.avis.com>

Avis E Receipt - Preferred customers can now enroll in our new eReceipt program where the rental receipt is emailed to you within 24 hours of returning the vehicle.

Avis Corporate Awards Benefits

We want to take special care of our small and mid-sized corporate accounts, which is why we developed the following benefits just for you:

Low Corporate Rates—Your corporate account with Avis provides low rates on all car rentals, unlimited free mileage, plus special discounts on leisure rentals.

Free Rental Days—Companies that spend at least \$1,000 annually on car rental with Avis qualify to earn free rental days. Each qualifying rental day earns one point. After accumulating 15 points, the company automatically receives a free Rental Day Certificate.

Corporate Awards Web Site—Avis Corporate Awards Program members can access special offers and deals through our exclusive members-only web site. This site provides the latest and greatest travel-related tools and services for our Corporate Awards customers. Log on to <http://www.avisawards.com>

Billing—Avis offers various billing options for accounts that spend at least \$3,500 annually on car rentals.

Reservation phone number:
1-800-831-8000 in the U.S.
1-800-TRY-AVIS in Canada
(1-800-879-2847)